

Common Compendium L – Luxembourg

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Country Code: L

Organisation (s): BUREAU LUXEMBOURGEOIS DES ASSUREURS; FONDS DE GARANTIE AUTOMOBILE

1. Basic Information (GCB/GF/CB)

This section is aimed at <u>all three organisations</u>. The questions are repeated three times to be filled out by each organisation

1.1. If relevant, please indicate the name of the organisation that operates as:

Green Card Bureau: BUREAU LUXEMBOURGEOIS DES ASSUREURS AUTOMOBILES

Guarantee Fund: FONDS DE GARANTIE AUTOMOBILE

Compensation Body: FONDS DE GARANTIE AUTOMOBILE

Information Centre: FONDS DE GARANTIE AUTOMBOBILE

1.2. What is the legal status/form of your organisation? Only one option can be selected by each organisation.

Please answer in your capacity as Green Card Bureau:

⊠Non-profit organisation

☐ Association of legal entities

| □Limited liability company |
|---|
| □Other. Please specify. Click or tap here to enter text. |
| |
| Please answer in your capacity as Guarantee Fund: |
| □Non-profit organisation |
| □Association of legal entities |
| □Limited liability company |
| ⊠ Other. Please specify. Semi-public entity |
| |
| Please answer in your capacity as Compensation Body: |
| □Non-profit organisation |
| □Association of legal entities |
| □Limited liability company |
| ⊠ Other. Please specify. Semi-public entity |
| |
| 1.3. How is the ownership of your organisation structured? Only one option can be selected by each organisation. |
| · · · · · · · · · · · · · · · · · · · |
| Please answer in your capacity as Green Card Bureau: |
| |
| Please answer in your capacity as <u>Green Card Bureau:</u> |
| Please answer in your capacity as <u>Green Card Bureau:</u> ⊠Owned/controlled by all Members equally |
| Please answer in your capacity as <u>Green Card Bureau:</u> ⊠Owned/controlled by all Members equally □Part of state government |
| Please answer in your capacity as <u>Green Card Bureau:</u> ⊠Owned/controlled by all Members equally □Part of state government |
| Please answer in your capacity as Green Card Bureau: ☑Owned/controlled by all Members equally ☐Part of state government ☐Other. Please specify. Click or tap here to enter text. |
| Please answer in your capacity as Green Card Bureau: ☑Owned/controlled by all Members equally ☐Part of state government ☐Other. Please specify. Click or tap here to enter text. Please answer in your capacity as Guarantee Fund: |
| Please answer in your capacity as Green Card Bureau: ☑Owned/controlled by all Members equally ☐Part of state government ☐Other. Please specify. Click or tap here to enter text. Please answer in your capacity as Guarantee Fund: ☑Owned/controlled by all Members equally |
| Please answer in your capacity as Green Card Bureau: Solution State Government □ Other. Please specify. Click or tap here to enter text. Please answer in your capacity as Guarantee Fund: Solution State Government □ Owned/controlled by all Members equally □ Part of state government |
| Please answer in your capacity as Green Card Bureau: Solution State Government □ Other. Please specify. Click or tap here to enter text. Please answer in your capacity as Guarantee Fund: Solution State Government □ Owned/controlled by all Members equally □ Part of state government |



| □Part of state government |
|--|
| □Other. Please specify. Click or tap here to enter text. |
| |
| 1.4. How is the membership/governance of your organisation structured? Only one option can be selected by each organisation. |
| Please answer in your capacity as Green Card Bureau: |
| ⊠Only insurance undertakings are Member to the organisation |
| ☐Mixed membership of insurance undertakings and other members |
| □Only Members participate in the governance |
| □Others may participate in the governance |
| □Other. Please specify. Click or tap here to enter text. |
| |
| Please answer in your capacity as Guarantee Fund: |
| ⊠Only insurance undertakings are Member to the organisation |
| ☐Mixed membership of insurance undertakings and other members |
| □Only Members participate in the governance |
| □Others may participate in the governance |
| □Other. Please specify. Click or tap here to enter text. |
| |
| Please answer in your capacity as Compensation Body: |
| ⊠Only insurance undertakings are Member to the organisation |
| ☐Mixed membership of insurance undertakings and other members |
| □Only Members participate in the governance |
| □Others may participate in the governance |
| □Other. Please specify. Click or tap here to enter text. |
| |
| 1.5. Is your organisation a VAT liable entity? Only one option can be selected by each organisation. |
| Please answer in your capacity as Green Card Bureau: |
| □Yes |



| ⊠No |
|--|
| If answered yes to question 1.5., please indicate the VAT number: Click or tap here to enter text. |
| If answered yes to question 1.5, is the service of claim handling VAT exempted? |
| □Yes |
| □No |
| In what instances is VAT refundable? Please specify. Click or tap here to enter text. |
| |
| Please answer in your capacity as <u>Guarantee Fund</u> : |
| □Yes |
| ⊠No |
| If answered yes to question 1.5., please indicate the VAT number: Click or tap here to enter text. |
| If answered yes to question 1.5, is the service of claim handling VAT exempted? |
| □Yes |
| □No |
| In what instances is VAT refundable? Please specify. Click or tap here to enter text. |
| |
| Please answer in your capacity as Compensation Body: |
| □Yes |
| ⊠No |
| If answered yes to question 1.5., please indicate the VAT number: Click or tap here to enter text. |
| If answered yes to question 1.5, is the service of claim handling VAT exempted? |
| □Yes |
| □No |
| In what instances is VAT refundable? Please specify. Click or tap here to enter text. |
| |
| 1.6. For a full overview of your national GCB/GF/CB please provide the link of your website: |
| GCB: www.bureau-luxembourgeois.lu |
| GF: www.fga.lu |
| CB: www.fga.lu |



The following questions are only aimed at Guarantee Funds and Compensation Bodies:

1.7. On what legal basis is your organisation authorised to carry out compensation?

Please answer in your capacity as Guarantee Fund:

Please provide the name and date of the law: amended by an Act dated 16.04.2013 relating to compulsory third party liability motor insurance in force since 12.05.2003

Please answer in your capacity as Compensation Body:

Please provide the name and date of the law: amended by an Act dated 16.04.2013 relating to compulsory third party liability motor insurance in force since 12.05.2003

1.8. Is compensation by your organisation subsidiary? Only <u>one option</u> can be selected by each organisation.

| Please answer in your capacity as <u>Guarantee Fund:</u> |
|---|
| ⊠Yes |
| □No |
| Please provide further explanations: Click or tap here to enter text. |
| If the compensation is subsidiary, which entities are excluded? Social security bodies and subrogated entities |
| Please answer in your capacity as Compensation Body: |
| ⊠Yes |
| □No |
| Please provide further explanations: Click or tap here to enter text. |
| If the compensation is subsidiary, which entities are excluded? Social security bodies and subrogated entities |

2. Applicable law (GCB/GF/CB)

This section is aimed at <u>all three organisations</u>. You are invited to complete this section in cooperation amongst your organisations, if applicable. Only <u>one common answer</u> is expected to be provided.

2.1. Provide the title and if applicable, the number of your national law which forms the basis for making a claim (Road Traffic Act, Insurance Law, Liability Law, etc.)

amended by an Act dated 16.04.2013 relating to compulsory third party liability motor insurance in force since 12.05.2003



| 2.2. What liability regime do your organisations operate with? Only one option can be selected. |
|---|
| □ Fault based liability |
| □Strict liability |
| ⊠Other . Please specify. mixed |
| |
| 2.3. Are there any restrictions to the activities of your organisations regarding the way the law applies to visitors with regard to: |
| □Country of residence. Please specify. Click or tap here to enter text. |
| □ Nationality. Please specify. Click or tap here to enter text. |
| ⊠Other. Please specify. No restrictions |
| |
| 2.4. For what types/categories of motor vehicles is insurance compulsory? |
| 1 |
| Are there any exemptions? Please specify. Click or tap here to enter text. |
| <i>I</i> |
| 2.5. Does the MTPL insurance law apply to private areas? |
| ⊠Yes |
| □No |
| How do you define a private area according to your national law? Please specify. Click or tap |
| here to enter text. |
| |
| 2.6. What is the minimum amount of cover required for material and personal injury damage? State the minimum value of sum insured, the date as of which it is in effect from and please indicate whether the limit is per accident or per victim: |
| unlimited |
| |
| |
| 2.7. In which cases is an MTPL-insurer permitted by Law to reject/refuse cover for a third party claim? Please specify for the below-mentioned sub-items: |
| □ Accident caused by stolen vehicles: Click or tap here to enter text. |



| □Accident caused by drunk driving: Click or tap here to enter text. |
|--|
| □Accident caused with intent (for instance homicide, suicide): Click or tap here to enter text. |
| □Accident caused by a terrorist attack: Click or tap here to enter text. |
| □Accident caused by a driver without a license: Click or tap here to enter text. |
| □Other instances: Click or tap here to enter text. |
| |
| 2.8. Does your national law require cover in respect of passengers carried in the vehicle? |
| ⊠Yes |
| □No |
| Please specify. Click or tap here to enter text. |
| Is there any category of passenger excluded from this cover? |
| ⊠Yes |
| □No |
| Please specify. Passengers aware of the fact that the vehicle was stolen |
| |
| 2.9. Does your national law require the insurer and/or Bureau to make an offer of compensation to a claimant within a specified time? |
| ⊠Yes |
| □No |
| If yes, what is the nature of the damages to which the time-limit applies? Click or tap here to enter text. |
| If yes, what is the specific time-limit? All damages definitely assessed |
| |
| 2.10.What is the statute of limitation periods (prescription) according to your national law against the MTPL insurer when there is a direct action? |
| 5 years |
| |
| 2.10.1. When does the period of limitation begin and when does it expire? |
| ⊠In respect to material damage: Click or tap here to enter text. |
| ⊠In respect to bodily injuries: Click or tap here to enter text. |



| 2.10.2. | Are there any provisions in your national law which allow the suspension/extension of the limitation period? How about interruption? Please specify. |
|---------|--|
| Negoc | iations with MTPL insurer |
| 2.10.3. | Are there special circumstances in your national law regarding statute of limitations? Please describe in short : |
| no | |
| Are the | ere any differences for limitation period of liable party? Yes, 30 years |
| | lowing questions are only aimed at <u>Compensation Bodies.</u> Please answer in your capacity as nsation Body: |
| an | nder your legislation, does a victim who has requested compensation under Articles 24 and 25 of the Codified Motor Insurance Directive have the right to remedy against the ecision/omission of the Compensation Body? |
| ⊠Yes | |
| □No | |
| | please specify (i.e. appeal to administrative authority, judicial review of the latter's on or action to court directly, i.e., passive procedural legitimacy of the Compensation |
| mediati | on |
| | ucks and trailers (GCB/GF/CB) |
| | ction is aimed at <u>all three organisation</u> s. You are invited to complete this section in cooperation st your organisations, if applicable. Only <u>one common answe</u> r is expected to be provided. |
| | pes your national law regulate trailers? |
| ⊠Yes | |
| □No | |
| | |



| 3.2. Liability |
|--|
| 3.2.1. If the truck is coupled with the trailer, does liability strictly fall on the truck or is there a division of liability? Please specify. |
| truck |
| 3.2.2. Can liability arise in case of an uncoupled trailer in an accident? ⊠Yes |
| □No |
| If yes, what are the conditions? uncoupled |
| 3.3. Do trailers need to bear a registration plate in your country? ⊠Yes |
| □No |
| If yes, please specify the conditions: separate registration plate |
| 3.4. Is the trailer given separate plates or does it bear the same registration plate as the truck? |
| ⊠Yes |
| □No |
| Please specify. Click or tap here to enter text. |
| 3.5. Does your country have an established practice in determining where (the component parts of) a truck-trailer combination bearing the registration plates of different countries is/are: |
| - "normally based" |
| ⊠Yes |
| □No |
| Please specify. Normally based from the truck |
| - "originating from" |
| □Yes |
| ⊠No |



Please specify. Click or tap here to enter text. 3.6. Is there an obligation to insure the truck and the trailer separately? ⊠Yes □No If yes, please specify the conditions/exemptions: Click or tap here to enter text. 3.7. Do trailers need their own Green Card? ⊠Yes □No Please specify. Click or tap here to enter text. 3.8. If there is no insurance obligation for a trailer in your country but liability is ascertained under the applicable law, does the Guarantee Fund intervene? □Yes ⊠No Please specify. Click or tap here to enter text. 3.9. If there exists a separate liability, is a claimant obliged to make a claim against either the truck or the trailer? □Yes ⊠No Please specify. Click or tap here to enter text. 3.10. If there is a division of liability? □Yes $\boxtimes No$ If yes, Please specify. - the criteria (i.e. joint/several liability, percentage): Click or tap here to enter text.



| - on what is the division of liability based (i.e. law/jurisprudence/agreement between |
|--|
| insurers)? Click or tap here to enter text. |
| |
| 3.11. Can the division of risk between truck and trailer be based on any other rules than liability (e.g. such as on the basis of double insurance)? |
| □Yes |
| ⊠No |
| Please specify. Click or tap here to enter text. |
| |
| 3.12. Who is responsible for the damage to a connected trailer in case of a solo accident? |
| ⊠The towing unit |
| □The trailer |
| □Other. |
| Please specify. Click or tap here to enter text. |
| |
| 3.13. Who is responsible for the damage to a connected trailer in cases involving Third Parties? |
| ☐The towing unit |
| ☐The trailer |
| ⊠A third party, depending on the situation |
| □Other. Please specify. Click or tap here to enter text. |
| |
| |
| 4. Property Damage – Claims (GCB/GF/CB) |
| This section is aimed at all three organisations. You are invited to complete this section in cooperation |
| amongst your organisations, if applicable. Only one common answer is expected to be provided. |
| 4.1. For the following sub-items please state the different possibilities for a claimant to file a claim against a MTPL-insurer for property damage |
| 4.1.1. How is vehicle damage covered with regards to repair costs? |
| Repair costs |
| 4.1.2. How is vehicle damage covered with regards to total loss? |
| Total loss |



| 4.2. Does the claimant have right to compensation for loss of value for a damaged vehicle? |
|---|
| □Yes |
| ⊠No |
| If yes, Please specify. Click or tap here to enter text. |
| |
| 4.3. Does the claimant have right to compensation for costs of expert reports? |
| □Yes |
| ⊠No |
| If yes, Please specify. Click or tap here to enter text. |
| |
| 4.4. Does the claimant have right to compensation for costs of vehicle recovery/rescue and towing a vehicle to a repair shop? |
| ⊠Yes |
| □No |
| If yes, please specify the criteria: Click or tap here to enter text. |
| |
| 4.5. Does the claimant have right to compensation for the loss of use of a damaged vehicle? |
| ⊠Yes |
| □No |
| If yes, please specify the criteria: lump sum |
| |
| 4.6. Does the claimant have right to compensation for costs of hiring another vehicle in case of a damaged vehicle and/or a lump sum as a substitute? |
| ⊠Yes |
| □No |
| If yes, please specify the criteria: lump sum |



| 4.7. Does the claimant have right to compensation for registration fees related to cases where the vehicle is a total loss? |
|--|
| □Yes |
| ⊠No |
| If yes, please specify the criteria: Click or tap here to enter text. |
| |
| 4.8. Does the claimant have right to compensation for costs related to overnight accommodation and meals? |
| ⊠Yes |
| □No |
| If yes, please specify the criteria: no exaggerated costs |
| |
| 4.9. Does the claimant have right to compensation for pre-financing costs related to a vehicle damage (for instance borrowing money because of an accident)? |
| □Yes |
| ⊠No |
| If yes, please specify the criteria: Click or tap here to enter text. |
| |
| 4.10. Does the claimant have right to compensation for general costs (i.e. telephone and mailing costs, administrative costs, etc? |
| ⊠Yes |
| □No |
| If yes, please specify the criteria: no exaggerated costs |
| |
| 4.11.Any other instances/cases which are covered? |
| □Yes |
| ⊠No |
| If yes, Please specify. Click or tap here to enter text. |
| |
| 4.12. How can the claimant claim recovery for damages if the responsible vehicle is uninsured? |
| Please specify. To the Guarantee Fund |



| 5. Personal Injuries and death – Claims (GCB/GF/CB) |
|---|
| For the following sub-items please state the different possibilities for a claimant to file a claim against |
| a MTPL-insurer for bodily injury. <u>Please specify for each question when applicable.</u> |
| 5.1. Does the claimant have right to compensation for costs of medical treatment? |
| ⊠Yes. |
| □No. |
| Please specify. Click or tap here to enter text. |
| |
| 5.1.1. Does your national law make a distinction between public and private healthcare? |
| □Yes. |
| ⊠No. |
| Please specify. Click or tap here to enter text. |
| |
| 5.2. Does the claimant have right to compensation for costs of care and increased needs due to an accident? |
| ⊠Yes. |
| □No. |
| Please specify. Click or tap here to enter text. |
| |
| 5.3. Does the claimant have right to compensation for disability? |
| ⊠Yes. |
| \square No. |
| Please specify. Click or tap here to enter text. |
| |
| 5.4. Does the claimant have right to compensation for pain and suffering? |
| ⊠Yes |



 $\square \mathbf{No}$

5.5. Does the claimant have right to compensation for loss of earnings? \boxtimes Yes. □No. Please specify. Click or tap here to enter text. 5.6. Does the claimant have right to compensation for loss of future earnings? □Yes. □No. Please specify. Click or tap here to enter text. 5.7. Does the claimant have right to compensation for loss of dependency (for instance a victim is fatally injured in a traffic accident and leaves a spouse/children behind)? ⊠Yes. □No. Please specify. Click or tap here to enter text. 5.8. Does the claimant have right to compensation for funeral expenses? ⊠Yes. \square No. Please specify. Click or tap here to enter text. 5.9. Does the claimant have right to compensation for moral damages (limitations in life, loss of quality, etc)? ⊠Yes. □No. Please specify. Click or tap here to enter text.

If answered yes, how is the amount of compensation assessed (fixed sum, tables, court)? Please

specify. Click or tap here to enter text.



| Is it part of the pain and suffering according to your national law? |
|--|
| □Yes. |
| ⊠No. |
| Please specify. Click or tap here to enter text. |
| |
| 5.10.Does the claimant have right to compensation in case of aggravation of the damage suffered? |
| ⊠Yes. |
| \square No. |
| Please specify. Click or tap here to enter text. |
| |
| 5.11. Are relatives/next of kin entitled to compensation (tort, pain and suffering, other)? |
| ⊠Yes. |
| □No. |
| Please specify. Click or tap here to enter text. |
| |
| 5.12.Any other cases? Please specify. |
| 1 |
| |
| 6. Claims Settlement Procedures – in and out of court (GCB/GF/CB) |
| This section is aimed at all three organisations. You are invited to complete this section in cooperation |
| amongst your organisations, if applicable. Only one common answer is expected to be provided. |
| 6.1. What evidence is considered as acceptable/lawful in your country? More than one of the following options can be selected. |
| ⊠Constat amiable (European Accident Statement) |
| ⊠Police report |
| ⊠Pictures |
| ⊠Witness statements |
| ⊠Medical statements |
| ⊠Other |



Please specify in detail: Click or tap here to enter text. 6.2. Out of court settlement 6.2.1. What are the conditions for filing a claim according to your national law? Please specify in detail: none 6.2.2. Do you require proof for the following 3 indicators and please specify in detail (including limitations): Proof of involvement - including the recording/requirement of the accident (i.e police report, constat amiable, etc.) ⊠Yes □No Please specify. Click or tap here to enter text. **Proof of damage** ⊠Yes □No Please specify. Click or tap here to enter text. Proof of causal link between liability and damage ⊠Yes □No Please specify. Click or tap here to enter text. 6.2.3. Is a visiting victim required to file a report about the accident to the local authorities before returning to the State of residence? □Yes ⊠No Please specify. Click or tap here to enter text.



| - | fail to do so, does that exclude the visiting victim from filing a claim for nsation? | |
|------------------|---|--|
| □Yes | | |
| ⊠No | | |
| Please | specify. Click or tap here to enter text. | |
| 6.2.4. | Which are the conditions according to your national law in considering a vehicle as identified? Please specify in detail. | |
| Registr | ation plate | |
| 6.2.5. | Are there any other requirements for filing a claim? | |
| □Yes | | |
| ⊠No | | |
| If yes, | please specify in detail.Click or tap here to enter text. | |
| 6.2.6. | Are legal fees for out of court settlements reimbursed? | |
| □Yes | | |
| ⊠No | | |
| If yes, | how are these fees assessed/calculated? Click or tap here to enter text. | |
| 6.3. Co | ourt settlements | |
| 6.3.1. | What are the requirements when filing a claim in relation to civil and/or criminal proceedings? Please specify in detail: | |
| Consult a lawyer | | |
| 6.3.2. | What legal remedies are available (possibility of appeal, etc.)? Please specify in detail: | |
| appeal | | |



| 6.3.3 | 3. How do you handle any costs in connection with proceedings in and out of court and please specify the types of costs (lawyers fee, legal fees, court experts, translation, etc.)? Please specify in detail. |
|---------------|--|
| ⊠0 | ut of court (arbitration/mediation, etc.): no specific rules |
| ⊠In | court: no specific rules |
| 6.4. / | Any other procedure of settlement? Please specify. |
| 7. | Involvement of National Guarantee Funds (GF) EEA/Non-EEA |
| This | section is aimed only at <u>Guarantee Funds</u> . Please only provide answers to this section in you |
| сара | acity as <u>Guarantee Fund.</u> |
| 7.1. | In which cases does your National Guarantee Fund intervene (stolen vehicles, intent, etc.)? Please specify in detail. (Article 11 MID). |
| Uni | nsurance, unknown vehicle, insolvency |
| | What is the procedure (including any specific requirements) to be followed by a claimant when filing a claim to your national Guarantee Fund? Please specify. Specific requirements |
| 7.3. | Can a claimant who is resident in a foreign country make a claim against your National Guarantee Fund? Please specify. |
| yes | |
| 7.4. | Are there any exceptions when handling a claim for uninsured and/or unidentified vehicles (excess, property damage only when bodily injury, severity of bodily injuries, passenger voluntarily entering an uninsured vehicle, other)? Please specify in details. |
| Pas | ssenger voluntarily entering an uninsured vehicle, necessity of severe bodily injuries |
| 7.5. | Does the statute of limitations mentioned above under "Applicable Law" apply for the National Guarantee Fund or are there any exceptions? |
| ⊠Y | es |
| | 0 |



| 7.6. Involvement of the Guarantee Fund or any other bodies responsible for insolvencies for protection of victims in case of insolvency of an MTPL insurer? / Insurance Guarantee Scheme |
|--|
| When does this intervention mechanism start its intervention? Only one option can be |
| selected. |
| ☑The insurance undertaking is subject to bankruptcy proceedings ☐The insurance undertaking is subject to winding up proceedings ☐The insurance undertaking has had the authorisation withdrawn ☐After withdrawal of the authorisation |
| Please specify. Click or tap here to enter text. |
| 7.7. Stolen vehicles- Are people who voluntarily entered the vehicle which caused the damage when they knew that the vehicle was stolen, excluded from the intervention of the body? |
| Yes, if known |
| |
| 9 Involvement of Creen Cord Bureaux (CCB) |
| 8. Involvement of Green Card Bureaux (GCB) |
| This section is aimed only at <u>Green Card Bureaux</u> . Please only provide answers to this section in |
| your capacity as <u>Green Card Bureau</u> . |
| 8.1. What is the procedure (including any specific requirements) to be followed by a claimant when filing a claim to your national Green Card Bureau? Please specify. |
| No specific procedure |
| |
| 8.2. Does a claimant resident in a foreign country have a direct right of action against the localBureau of the country of accident or the agent/ insurer representing the Bureau? |
| ⊠Yes |
| □No |
| Please specify. Click or tap here to enter text. |
| 8.3. Are there any other considerations that claimants should bear in mind? Please specify. |
| no |

